

"Crussh is that rare thing – healthy & delicious"

The Telegraph





London's leading healthy food & juice retailer, founded in the City of London over 20 years ago. On a mission to improve the wellbeing of teams & customers every day.





Helen Harrison, Brand Director

James Kidman, Head of Food



# 20 years of Crussh...

1998 - 2003

2003 - 2012

2012 - 2016

2016 - today



















35 sites throughout London & the South East & growing

Helen & James joined 2016/17!



# Today





HIGH STREET-CRUSSH



TRAVEL-



HEALTHCARE-SODEXO



UNIVERSITIES-SODEXO



WORKPLACE-WEWORK



SUPERMARKET-SAINSBURY'S





## OUR MISSION

To improve the wellbeing of our teams and customers

### **OUR PROPOSITION**



### FIT FOOD

Fresh food that's designed to taste great, keep you fit and contribute to good health (whatever your diet)



## RAW

No additives, no preservatives, just raw fruit & veg freshly pressed



### SUPER SMOOTHIE

Our smoothies are freshly blended with real fruit & low fat frozen yoghurt



### SMART COFFEE

Smartly sourced, made & served, our coffee is always organic & Fairtrade & our menu is the most innovative on the market

### OUR FOUNDATION: OUR PEOPLE

Caring

Optimistic

Passionate

Energetic

Engaging



Fresh food that's designed to taste great, keep you fit and contribute to good heath (whatever your diet)









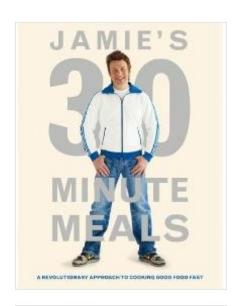


Consumer perception on health & nutrition – how has it changed in the last 10 years?



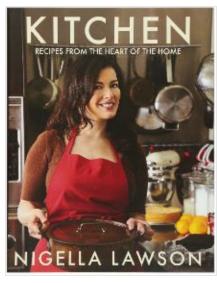


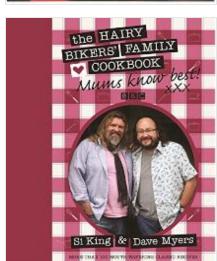
## 2009 v. 2019 Amazon best selling cookbooks

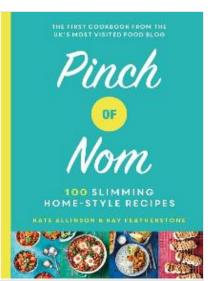


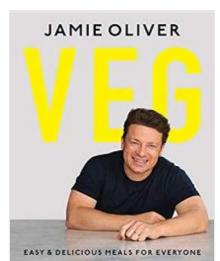
hamlyn all colour cookbook

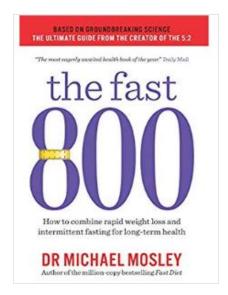
200 slow cooker recipes

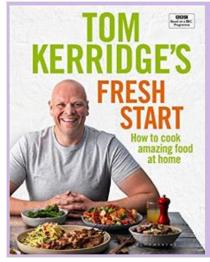














### THE TIMES

# More eggs, please. Cholesterol is OK now

This U-turn on dietary advice is long overdue. All kinds of damage have been done to people's lives and livelihoods

# Official advice on low-fat diet and cholesterol is wrong, says health charity

Report accuses UK public health bodies of colluding with food industry and calls for overhaul of dietary guidelines



## New plant-focused diet would 'transform' planet's future, say scientists

'Planetary health diet' would prevent millions of deaths a year and avoid climate change



The last 10 years has seen a huge shift in nutritional understanding, with many of the nutrition claims of the 80s & 90s being disproven.

**FAT** is okay!

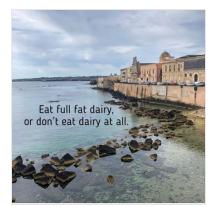
LOW FAT products often contain high amounts of sugar & sweeteners = **not okay!** 

Highly processed food is really damaging.

A largely **PLANT-BASED** diet is great for you & the planet.

"Don't eat anything your great-grandmother wouldnt recognize as food."

~ Michael Pollan







The trend towards **healthy eating** is not a fad; **it's now a habit**, and the healthyeating sector is experiencing dramatic growth.\*

Among young people particularly, flexitarian and reduction in meat consumption is a huge food trend, with a fifth of British 16 to 24-year olds identifying as either veggie or vegan.\*\*

Sustainable credentials & packaging is now driving purchasing decisions

THIS JANUARY CRUSSH IS...









The nutritional landscape & legislation - how has it changed?







## **NOW...Scientific Evidence** on Effects of Smoking!

A MEDICAL SPECIALIST is making regular bi-monthly examinations of a group of people from various walks of life. 45 percent of this group have smoked Chesterfield for an average of over ten years.

After ten months, the medical specialist reports that he observed ...

no adverse effects on the nose, throat and sinuses of the group from smoking Chesterfield.

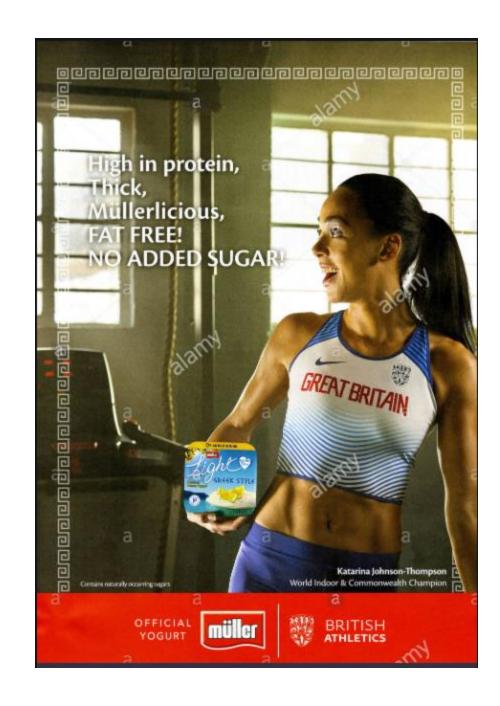
MUCH MILDER

# IS BEST FOR YOU

Copyright 1953, Laurer & Messa Tonocco Gr

Cigarette in Both Regular and King-Size (TGARETTES (GARETTES CONTAINS TOBACCOS OF BETTER QUALITY AND HIGHE PRICE THAN ANY OTHER KING-SIZE CIGARETTE

First and Only Premium Quality 13





adverts which claimed it uses natural ingredients banned for being 'misleading'

banned over 'full of goodness' and 'nutritious' claims

advert banned for misleading health claims

ad banned for making unauthorised health claims on focus and concentration

Legislation on nutrition & health claims introduced in 2007 has meant brands need to be **very careful** when making claims.

Claims need to be legit & backed up.

Consumers are increasingly wary of bold claims & will question you.

Crussh started **20 years ago**, way before the legislation of 2007 so some of the product names & claims were...questionable!





How have these areas driven change in our business?





## 2009 to 2020











Orange juice to Veggie Greens! More veg, LESS SUGAR No more 'Fat Burners'... SUBSTANTIATED HEALTH CLAIMS in all areas **POSTIVE** health messages, a move from 'diet' language

More **FUNCTIONAL** products & categories

More plants & a recent shift from Vegan to PLANT-BASED



## Jan 2020 Case Study

Freshly Made Smoothie Category in decline

Grab & Go branded shakes (Barebells) performing well

Customers asking for lower sugar, more variety, more plant-based options

What else do we know? Functional sells!



## Jan 2020 Case Study

Identify what areas to address/target.

Brief: Plant-based & protein – hitting 2 macro trends in one.

Source a protein powder blend to partner with.

Brief: plant-based, deliver 20g+ protein per scoop, be versatile across different flavours, all natural ingredients. Develop appealing recipes/taste that isn't just for gym goers.

Work with Helen on marketing claims: Plant-based, 20g+ protein, under 300kcal.



## Campaign assets

## NEW PROTEIN 20G+ OF PROTEIN. SHAKES

100% PLANT-BASED. UNDER 300 CALS.



#### INCREDIBLE BULK

Coconut milk, vanilla protein, pineapple, spinach, banana,

ALLERGENS: SOYA



#### BERRY SUPER WARRIOR

Almond milk, vanilla protein, blueberries, strawberries, banana flax seeds ALLERGENS: NUTS



#### CHOCCO NUTTER

Almond milk, chocolate protein, banana, almond butter ALLERGENS: NUTS

5.25



#### PURE PROTEIN

Chocolate or vanilla protein with almond milk ALLERGENS: NUTS



## AÇAI BOWL

With granola, fresh blueberries & banana ALLERGENS: GLUTEN 3.75



All our juices, smoothies, shakes, hot drinks & hot food are freshly prepared in our onsite kitchen every day where we handle various allergens, so we cannot guarantee that these foods are free from allergens. If you would like information on the allergen content of our foods, please speak to a member of staff who will be happy to assist.

# DRINK FIT.

NEW **PROTEIN** SHAKES. 20G+ PROTEIN. PLANT-BASED.



DRINK FIT. EAT FIT. BE FIT. 2020























# Early results

Berry Super Warrior the best seller

Total smoothie category in positive YOY growth

Hugely positive response & shares on social channels



# THANK YOU!



